


Access to Physical Workstation through VDI and Remote Desktop Connection


***Once you are connected to your VDI Desktop or a Provisional VDI Desktop, use the following steps to connect to a Physical Workstation**

*****Find the hostname of the physical system you wish to access before working remotely!**

1. Click the **Start** button, which is similar to the following icon: 
2. Launch **Search** and type "**cmd**" and then click **Command Prompt**
3. Type "**hostname**" and Press **Enter/Return** key
4. The Computer Name will be displayed

ENSURE THE PHYSICAL WORKSTATION IS POWERED ON BEFORE YOU LEAVE THE OFFICE

- Once Connected to a VDI from a Remote Location, Open Remote Desktop Connection

1. Click the **Start** button, which is similar to the following icon: 
2. Launch **Search** and type "**Remote Desktop Connection**" and then click **Remote Desktop Connection** when it appears
3. Expand **Show Options**, and type in your "**Computer Name**" in the **Computer** field
4. Type in your "**Username**" if not shown in the **Username** field
5. Click **OK**, then enter your "**Windows Password**"
6. Click **OK**

Video:

https://nnssprod.service-now.com/sp?id=kb_article&sys_id=b4bb80b1db040810dc2ff4d40f9619b3